

# **PRIVACY NOTICE**

## **1. Introduction**

CREAGEO, LLC (“CREAGEO,” “us,” “we,” or “our”) is committed to protecting the privacy of those with whom it interacts. This Privacy Notice (“Notice”) contains details about how CREAGEO collects, uses, and shares Personal Information that we obtain from and about you when you interact with CREAGEO. Please read this Notice carefully.

**Applicability:** This Notice does not apply to job applicants or CREAGEO employees. Whenever you interact with CREAGEO on behalf of another individual or entity, such as by providing or accessing Personal Information about another individual, you represent that your interactions and exchanges comply with applicable data protection laws. You shall have sole responsibility for any violation of privacy laws as a result of a failure to inform the other individual about how their Personal Information will be processed or to obtain any necessary consent from such individual.

**Changes:** CREAGEO may update this Notice from time to time. The current Notice will be effective when posted. Please check this Notice periodically for updates. If any of the changes are unacceptable to you, you should cease interacting with CREAGEO. When required under applicable law, we will notify you of any changes to this Notice by posting an update on this website. When required under applicable law, we will seek affirmative consent from you before making material changes to the way we handle Personal Information previously collected from you. If you do not provide such consent, Personal Information will continue to be used in a manner that is consistent with the version of this Notice under which it was collected.

## **2. Sources of Personal Information**

We collect information about you and how you interact with CREAGEO in several ways, including:

- a. **Information you provide to us directly.** We collect the information you provide to us directly.
- b. **Information automatically collected or inferred from your interaction with CREAGEO.** We automatically collect technical information about your interactions with CREAGEO (such as IP address and browsing preferences).

## **3. Types of Personal Information We Collect**

The types of information that CREAGEO has collected about you during the previous 12 months are:

- a. **Identifiers**, such as your name, email address, postal address, billing address, and phone number.
- b. **Internet or other electronic network activity information**, such as your browsing history, search history, and information regarding your interactions with CREAGEO (including interacting with CREAGEO online).

#### **4. How We Use Your Personal Information**

We may use each category of your information described above in the following ways:

- a. **To enable interactions between you and CREAGEO**, such as to facilitate online purchases of our products; process shipping and returns; provide you with and support your interactions with CREAGEO; diagnose, repair and track service and quality issues; facilitate an order, download, return, or exchange; provide requested product information; communicate with you about your order or our data practices; or to respond to your requests, complaints, and inquiries.
- b. **For our own internal business purposes**, such as to evaluate the usage and performance of technologies related to interactions with CREAGEO; evaluate and improve the quality of technologies related to interactions with CREAGEO; conduct data analysis and testing; maintain proper business records and other relevant records.
- c. **For legal, safety or security reasons**, such as to comply with legal requirements; protect the safety, property or rights of CREAGEO, those who interact with CREAGEO, or others; and detect, prevent, and respond to security incidents or other malicious, deceptive, fraudulent, or illegal activity.

#### **5. With Whom Do We Share Your Information?**

We do not sell your Personal Information. We may share your Personal Information with the categories of recipients described below:

- d. **Third party service providers:** We may share your Personal Information with third party service providers working on behalf of CREAGEO in order to facilitate an interaction with CREAGEO you request or support our relationship with you, such as shipping providers, payment processing providers, and analytics companies. We provide these companies with only the information they need to perform their services and work with them to ensure that your privacy is respected and protected.
- e. **For legal, security and safety purposes:** We may share your Personal Information with third parties such as law enforcement or other government agencies to comply with law or legal requirements; to enforce or apply our User Agreement and other agreements; and to protect our rights and the property or safety of CREAGEO.
- f. **In connection with a transaction:** If we sell some or all of our assets, merge or are acquired by another entity (including in connection with bankruptcy or insolvency), we will share your Personal Information with that entity.

#### **6. How We Use Cookies and Automatic Data Collection Tools**

When you visit our website, we or our third party service providers may collect information through the use of a "cookie" or other device recognition technology. These tools may send a small file to your browser that is unique to you in order to help us customize your experience on our websites and to save your preferences for

your next visit. Cookies may also measure the general activity on our website, which allows us to determine which areas and features are most popular.

**Changing Cookie Preferences** : Some browsers have incorporated Do Not Track (“DNT”) preferences. Most of these features, when turned on, send signals to the website you are visiting that you do not wish to have information about your online searching and browsing activities collected and used. We do not honor DNT signals from website browsers at this time. However, you may refuse or delete cookies. If you refuse or delete cookies, some of our website functionality may be impaired. If you change computers, devices, or browsers, or use multiple computers, devices, or browsers, and delete your cookies, you may need to repeat this process for each computer, device, or browser. Please refer to your browser’s Help instructions to learn more about how to manage cookies and the use of other tracking technologies.

## **7. Security**

CREAGEO maintains reasonable security procedures and technical and organizational measures to protect your Personal Information against accidental or unlawful destruction, loss, disclosure, alteration, or use.

## **8. Children’s Privacy**

Interactions with CREAGEO are intended for individuals 13 years of age and older. CREAGEO’s interactions are not directed at, marketed to, nor intended for, children under 13 years of age. CREAGEO does not knowingly collect any information, including Personal Information, from children under 13 years of age. If you believe that we have inadvertently collected Personal Information from a child under the age of 13, please contact us at the address below and we will use reasonable efforts to delete the child’s information from our databases.

## **9. External Links**

When interacting with CREAGEO you may encounter links to external sites or other online services, including those embedded in third party advertisements or sponsor information, that are not controlled by CREAGEO. CREAGEO is not responsible for the privacy practices and data collection policies for such third party services. You should consult the privacy statements of those third party services for details.

## **10. Terms of Use**

The User Agreement for interactions with CREAGEO is incorporated by reference into this Notice, and can be found at: [User Agreement](#).

## **11. Contact Information**

If you have questions regarding this Notice, please contact CREAGEO at [contact@creageo.com](mailto:contact@creageo.com)