

# PRIVACY POLICY

The Chouraeshkenazi Group LLC is committed to protecting the privacy and security of visitors to our website. This Privacy Policy outlines how we collect, use, and safeguard personal information provided by users.

## 1. Information We Collect

We may collect personal information from users through various means, including but not limited to:

- When users fill out forms on our website (e.g., contact forms, appointment scheduling).
- When users communicate with us via email, phone, or text messages.
- Through automated technologies such as cookies, which help improve user experience and website functionality.

## 2. How We Use Your Information

The information we collect is used solely for the purpose of providing services, responding to inquiries, and improving our website. Specifically, we may use your information to:

- Schedule appointments and provide customer support.
- Respond to inquiries and requests.
- Send important updates regarding our services.
- Improve our website's user experience and functionality.

## 3. No Sharing or Selling of Personal Information

The Chouraeshkenazi Group LLC does **not** sell, rent, or share users' personal information with third parties for marketing purposes. Any personal data collected is strictly used to facilitate the services we provide.

## 4. SMS Communications and Data Storage

If you provide your phone number through a web form, verbal communication, or a phone call, you may receive text messages related to

our services. These messages may include appointment confirmations, reminders, and important updates. Message and data rates may apply. You may opt out at any time by replying STOP. Support is available by replying HELP or by contacting us directly.

Any data collected through text communications is securely stored in our systems, including but not limited to customer accounts, CRM software, and patient files (if applicable).

## **5. Social Media and Privacy**

If we maintain a presence on social media platforms, our **Privacy Policy** and **Terms & Conditions** may be available as a pinned post for transparency. Please note that social media platforms have their own privacy policies, and we encourage users to review them when engaging with our content.

## **6. Data Security**

We implement reasonable security measures to protect personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure.

## **7. Changes to This Policy**

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with the updated effective date.

## **8. Contact Information**

If you have any questions regarding this Privacy Policy, please contact us at:

**The Chouraeshkenazi Group LLC**

Email: [info@thechouraeshkenazigroup.com](mailto:info@thechouraeshkenazigroup.com)

Phone: 703-646-0730